MAGEDIA

USER GUIDE

Magedia Custom Form Builder

for Magento 2

Embedded forms and popups with a drag-and-drop editor, submissions, attachments and email notifications.

Version 1.0.5
October 2026

Magento 2.4.x
Open Source

store.magedia.com
docs.magedia.com

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01 · INTRODUCTION

Forms and popups, built in Admin

Custom Form Builder creates embedded forms and popups, receives submissions with attachments, and sends email notifications, all from Magento Admin.

Drag-and-drop editor
Twenty field types, one to three columns, validation and a live preview.

Audience and schedule
Store views, customer groups and start and end dates.

Submissions and files
Every answer kept with its form version; private file attachments.

Embedded or popup
Nine page positions, page targeting, a popup delay and a CMS widget.

Notifications
Administrator emails and customer auto-responses, sent and retried by cron.

Spam protection
reCAPTCHA v2, invisible v2 or v3, and retention cleanup.

Magento 2.4.x	PHP 8.3 – 8.5	Embed or popup	Magedia Core 1.2
Open Source	Validated on 2.4.9 with PHP 8.4	Plus a widget for CMS pages	Installed with the module

02 · INSTALLATION

Install in four steps

1. **Get your access keys**

   Sign in at store.magedia.com and open **Account → Keys** for the repo.magedia.com username and password.

2. **Add the Magedia repository**

   Register repo.magedia.com in Composer and save the keys in `auth.json`, never in source control.

3. **Require and enable**

   Composer installs Form Builder with Magedia Core. Enable both, upgrade, compile and deploy static content for your locales.

4. **Check cron**

   Magento cron sends notification emails and retries failed deliveries.

```
composer config repositories.magedia composer https://repo.magedia.com
composer require magedia/m2-form-builder

bin/magento module:enable Magedia_Core Magedia_FormBuilder
bin/magento setup:upgrade
bin/magento setup:di:compile
bin/magento setup:static-content:deploy
bin/magento cache:flush
```

> Follow your normal production deployment procedure, and verify your Magento and PHP versions before going live.

03 · GENERAL SETTINGS

Settings

Stores → Configuration → Magedia → Magedia Custom Form Builder

Enable	Turns the module on for the selected configuration scope.
Upload limits	The largest file a customer may attach.
Submission retention	0 keeps submissions until you delete them. Cleanup also deletes their attachments.
reCAPTCHA	v2, invisible v2 or v3. Use keys registered for the store hostname and the matching type.

Where to work

Magedia → Magedia Custom Form Builder has Forms for building and Submissions for answers.

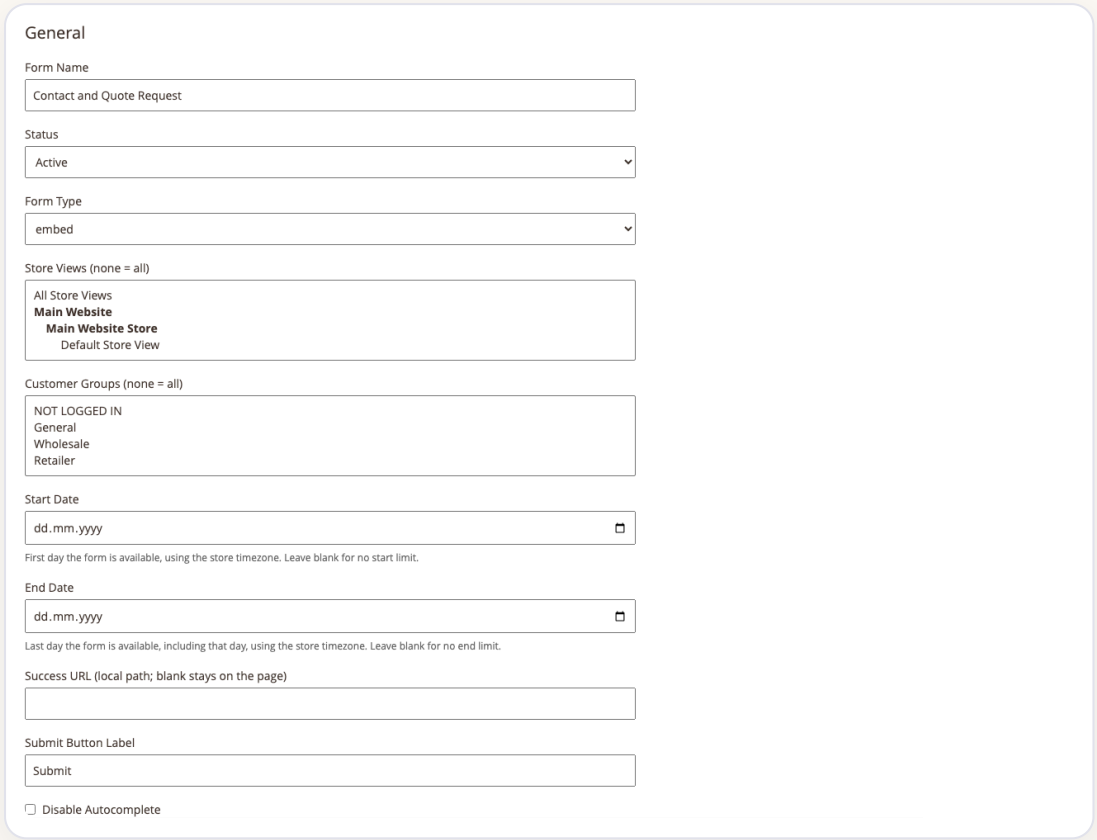
> Save, then refresh the configuration cache.

Google reCAPTCHA and Google Maps are external services; mention them in your privacy policy.

04 · CREATING A FORM

Create a form

Magedia → Magedia Custom Form Builder → Forms → Add

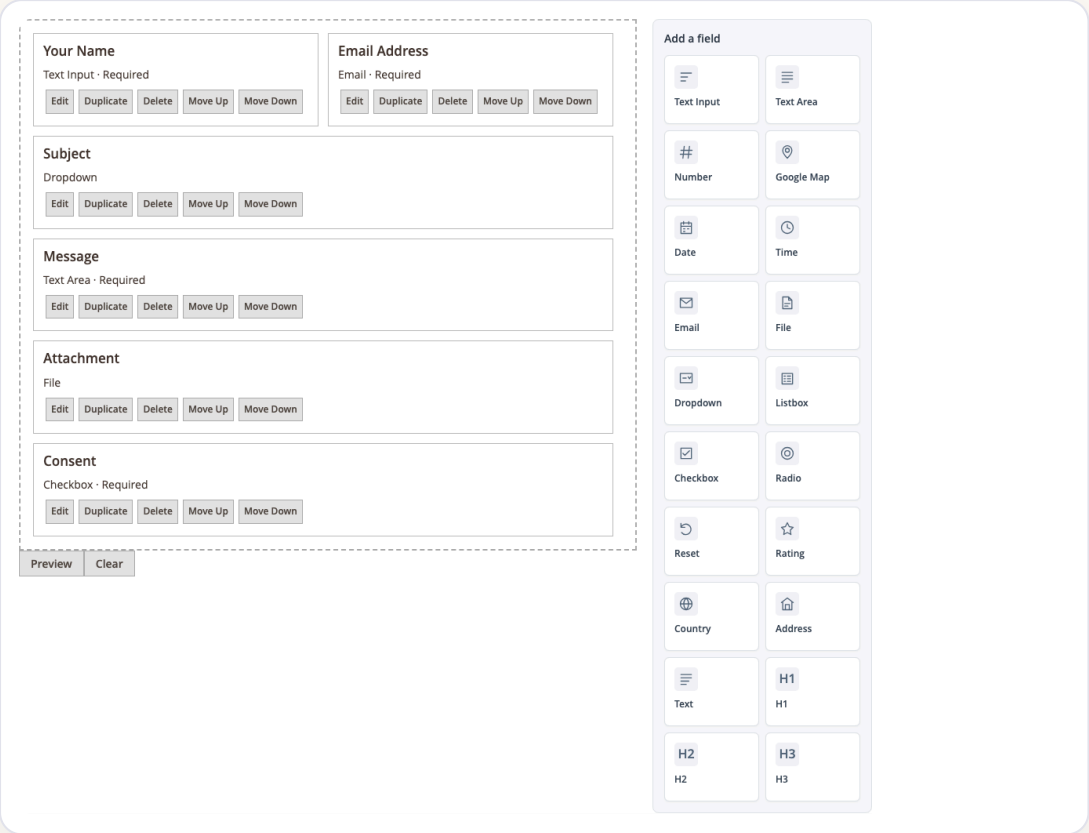


Name and Status	Enter a name and select Active.
Type	Embed on the page, or Popup.
Store views and groups	No selection means all.
Button text	The submit button's label.
Success redirect	Where customers go after submitting.
Autocomplete	Whether browsers may fill in saved values.
Start / End Date	First and last available day (inclusive) in the store timezone. Outside them the form is hidden and submissions are rejected.

05 · FORM CREATOR

Build the form

Form → Form Creator



1 **Add fields**

Click or drag a field from the palette.

2 **Edit each field**

Label, placeholder, required, layout width and validation.

3 **Arrange**

Duplicate, Delete, Move Up or Move Down, or drag fields to reorder.

4 **Preview and save**

Save and Close applies field changes; **Save** or **Save and Continue** stores the whole form.

06 · FIELD TYPES

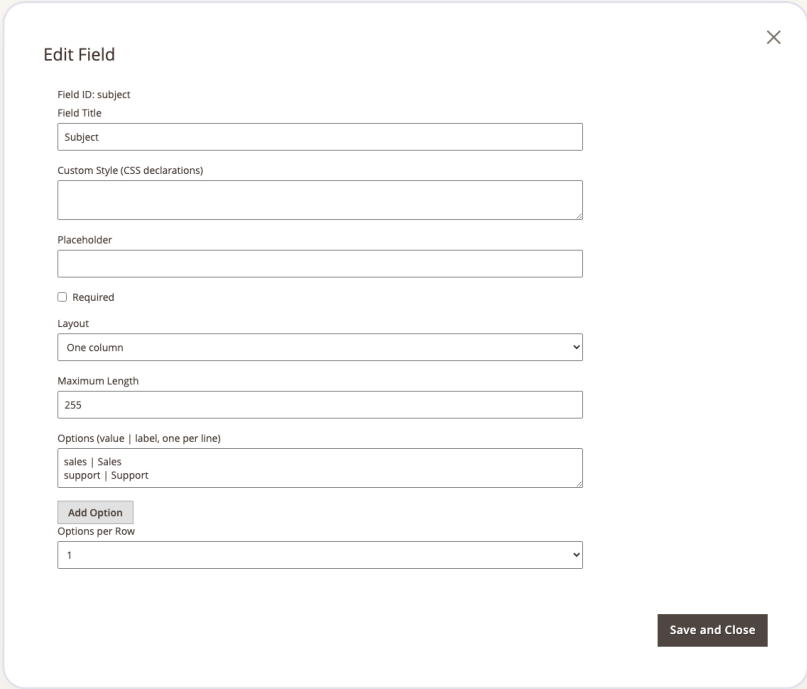
Field types and options

Group	Fields
Text	Text, text area, email, number
Choice	Dropdown, listbox, checkbox, radio, rating, country
Date and place	Date, time, address, map
Files	File upload, with extensions, size and multiple files
Layout	Text content, H1–H3 headings, reset button

Choice options One per line as `value | label`; values must be unique.

Number Minimum, maximum and step.

Map Google Maps API key, or manual coordinates.

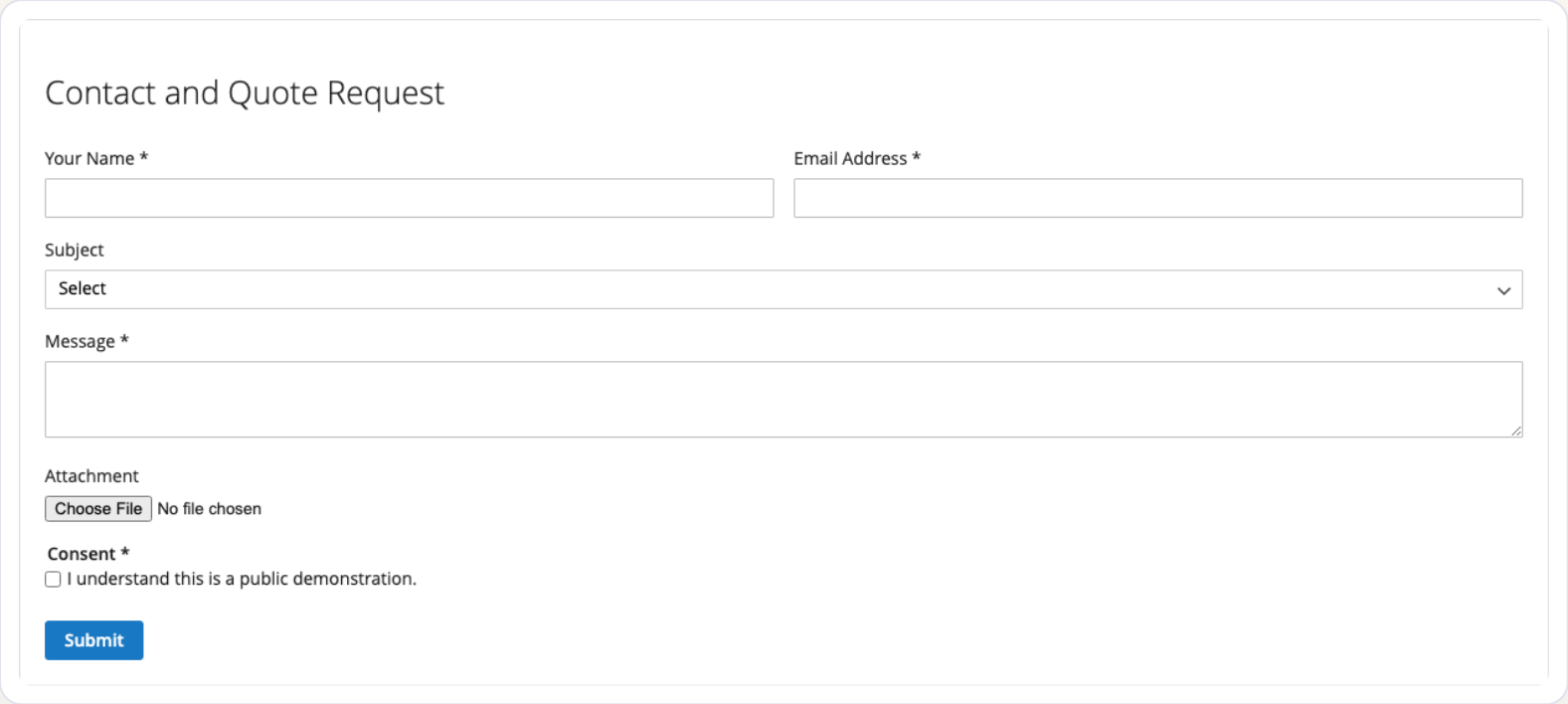


Configure each field, then save the whole form.

07 · DISPLAY

Display and popups

Form → Display



The storefront form uses the selected fields and layout.

Pages and position — All pages or specific pages, categories and products, in one of nine positions.

Popup Delay — Seconds before it opens; 0 opens immediately. Popups appear once per form version per browser tab session.

On one CMS page, insert the Custom Form Builder widget or `{{widget type="Magedia\FormBuilder\Block\Mount" form_id="1"}}`. The widget ignores page targeting but keeps status, store, group, dates and type.

08 · NOTIFICATIONS AND SUBMISSIONS

Notifications and submissions

Notifications

Off by default. In **Notification**, enable **Notify Administrator** and enter Admin Email, or enable **Send Auto Response** with an Email Template and the form's email field as recipient.

- Only submissions made after you save create notifications.
- Cron sends and retries messages; configure Magento's email transport.
- Delivery is at least once, so a retry can occasionally send a duplicate.

Submissions and attachments

Open **Magedia → Magedia Custom Form Builder → Submissions** to filter records, view details and download private attachments.

- Each record keeps the field labels, answers and form version, even after the form changes.
- Deleting submissions also deletes their attachments.
- Deleting a form keeps its past submissions.

> Never ask for payment details or unnecessary sensitive data in a form.

09 · TROUBLESHOOTING

If something looks wrong

The form is missing

Check that the module is enabled, then the form status, store views, customer groups, dates and page targeting.

A popup doesn't open again

It appears once per form version per tab session. Test in a fresh private window.

Emails are missing

Enable notifications before submitting, then check the recipient field, the email transport and cron.

Invalid Magedia_Core::extensions parent

Install and enable Magedia Core, run setup:upgrade and clean the configuration and layout caches.

Changes don't show

Deploy static content for your locale and hard-refresh the browser.

10 · SUPPORT

Have a question? Contact us!

Send your Magento, PHP and theme versions with the steps that show the problem.

Support

Questions, issues and installation help

contact@magedia.com

Online guide

Always the latest version of this guide

docs.magedia.com

Live demo

Try the storefront and Admin

demo-m2.custom-form-builder.magedia.com